

Studio Custhom
Haymerle Road Studios,
London SE15 6SB

www.custhom.co.uk
info@custhom.co.uk

t (0) 207 358 2358

Standard Paper hanging instructions:

SPECIAL NOTE FROM CUSTHOM : ALL OUR WALLPAPERS AT CUSTHOM HAVE BEEN MADE BY HAND, IN LONDON. ANY MINOR IMPERFECTIONS ARE EXPECTED AND ARE AN INTEGRAL PART OF THE PRODUCTS CHARACTER.

PLEASE READ CAREFULLY BEFORE HANGING THE WALLPAPER. IF YOU ARE IN ANY DOUBT REGARDING DIRECTION OF PATTERN PLEASE REFER TO www.custhom.co.uk AS CUSTHOM ARE NOT RESPONSIBLE FOR INCORRECTLY HANGING PAPER. THE ROLLS ARE SOMETIMES REVERSE ROLLED DUE TO OUR MANUFACTURING PROCESS.

Bare walls should be sound, with any holes or cracks filled, rubbed smooth and dry. New plaster, or other very absorbent surface should be sized with a weakened wallpaper paste. Carefully prepare walls with a good quality lining paper and best results are obtained by using a traditional style prepared tub mix (we recommend Evo-Stik ready mixed wallpaper paste)

Hang the lining paper horizontally. This ensures the join of the lining paper does not coincide with the join from the wallpaper. Allow the lining to fully dry (normally 24 hours) before hanging top wallcovering.

Hanging hand printed wallpaper is a job for a professional decorator who has experience with hanging papers. The paper is heavyweight (170gsm). A standard roll length is 10 or 20 meters long dependent on design and between 470mm-550mm wide. The printed/embroidered/metallic surface should never be scrubbed. If it becomes soiled, it should be lightly sponged. One cut length should be pasted at a time and care must be taken to avoid double pasting as this causes dis-colouration. Joints should be butted but never overlapped. Paste should not come into contact with the printed surface of the paper. If so lightly wipe with clean water.

Please inspect wallpaper on arrival before cutting and pasting. Please note the pattern maybe reverse rolled, and refer to product specific hanging instructions enclosed. Please inspect the wallpaper again after hanging the first two drops and contact CUSTHOM if there are any issues. CUSTHOM wallpapers are printed by hand, it is in the nature of the product that minor imperfections may occur.

Additional information

For Embroidered wallpapers, hang as standard instruction indicate. These papers can also be sealed which will make the built up surfaces even more hard wearing. We recommend a water based acrylic varnish (such as polyvine's dead flat finish) hung rolled onto the hung paper. Make sure to use a non yellowing sealant

In any case that a wallpaper needs to be returned, please note the replacement time will be the same as your original order due to a re-make. CUSTHOM are not liable for the actions of the wallpaper hanger and cannot accept responsibility to entertain claims after the work has been completed. .

This information is supplied in good faith, but without guarantee and on the understanding that the installer will have the decorating knowledge to work with differing site or atmospheric conditions present at time of installation.